

TOEIC Part 4 Practice #19

The student will look at the questions and answers in the first part, the teacher will read the script in the second part. After each dialogue there are three questions based on the dialogue. The student should choose which of the four answers is the best answer for the question based on the dialogue.

1. What is the purpose of the announcement?
 - A. To explain new waste disposal procedures
 - B. To introduce a staff wellness program
 - C. To announce a renovation schedule
 - D. To report on last month's waste reduction

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3. What will happen to most individual desk bins?
 - A. They will be removed
 - B. They will be replaced with larger ones
 - C. They will be repainted
 - D. They will be relocated to the break room

4. What is the main topic of the talk?
 - A. Instructions for repairing a household appliance
 - B. A comparison of vacuum cleaner brands
 - C. A description of a new cleaning product

D. A safety warning about electrical devices

5. How long does the battery last on a full charge?

A. 30 minutes

B. 40 minutes

C. 1.2 hours

D. 1.2 minutes

6. What additional item is being offered for free this month?

A. A set of extra nozzles

B. A replacement battery

C. A washable filter

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C. Announcing a train cancellation

D. Providing sightseeing information

8. Where can passengers collect checked luggage?

A. On the Blue Line platform

B. At Exit 3

C. In the main concourse

D. Near Platform 2

9. How can passengers reach the Blue Line subway?

A. By visiting the baggage counter

B. By taking a taxi

- C. By using Exit 3
 - D. By following the overhead signs
-

10. What is the purpose of the announcement?
- A. To advertise new conference services
 - B. To provide an update on building renovations
 - C. To explain how to use new lighting equipment
 - D. To promote an upcoming business expo
11. When will the main hall be unavailable?
- A. From Tuesday to Friday
 - B. From Monday to Thursday

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- B. Lighting installation is taking place
 - C. Carpeting is being installed
 - D. Furniture is being replaced
-

13. What is being announced?
- A. A customer loyalty program
 - B. A store relocation
 - C. A new clothing line
 - D. A clearance sale
14. How long will the event last?
- A. One day

- B. Three days
- C. Seven days
- D. Ten days

15. What bonus is offered for spending over \$100?

- A. A discount coupon
- B. A store credit
- C. A reusable tote bag
- D. Free delivery service

16. What is the main topic of the announcement?

- A. A machinery training session

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- A. The building owner
- B. A department manager
- C. Mr. Lewis
- D. A government official

18. What should be reported before the inspection starts?

- A. Customer complaints
 - B. Employee absences
 - C. Safety concerns
 - D. Schedule changes
-

19. What is the main purpose of the talk?
- A. To advertise a guided tour package
 - B. To compare Portuguese and Spanish cities
 - C. To recommend travel activities in Lisbon
 - D. To explain how to use Lisbon's tram system
20. What is tram number 28 known for?
- A. Providing access to the airport
 - B. Being the fastest form of transport
 - C. Having the lowest ticket price
 - D. Passing through iconic parts of the city

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22. Who is organizing the event?
- A. The Maplewood Community Association
 - B. The city's parks department
 - C. A local school
 - D. A neighborhood business group
23. What will volunteers clean?
- A. Trails and playgrounds
 - B. Parking lots and sidewalks
 - C. Beaches and picnic areas
 - D. Rivers and streams

24. What will be offered after the cleanup?

- A. A free T-shirt
 - B. Gift cards
 - C. Lunch
 - D. Discount coupons
-

25. Where is the train going?

- A. Brighton
- B. London
- C. Bristol
- D. Manchester

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27. What can ticket holders receive for free?

- A. Tea or coffee
 - B. Sandwiches
 - C. Bottled water
 - D. Newspapers
-

28. What is the purpose of the event?

- A. To recruit volunteers for conservation work
- B. To sell agricultural equipment
- C. To promote environmentally friendly innovations

D. To train people in construction

29. How many companies are participating?

A. About 25

B. About 75

C. More than 300

D. More than 150

30. What can be accessed through the mobile app?

A. Discount coupons

B. The schedule and map

C. Transportation timetables

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Teacher's Script

Questions 1–3

Good afternoon, everyone. I'd like to remind you about the new recycling program starting next Monday here in the office. We're introducing separate bins for paper, plastics, and general waste. The paper bins will be blue and located near the printer stations. The green bins for plastics will be placed in the break room, while the black bins for general waste will remain under each desk. Please make sure to rinse out any food containers before putting them in the plastic bins, as dirty items can contaminate the recycling batch. We'll also be reducing the number of individual desk bins to encourage everyone to use the central stations. This change is part of our company's goal to cut waste by 30% this year. Detailed instructions will be sent to your email later today, so be sure to read them carefully before the program

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Questions 4–6

Thank you for joining today's product orientation session. Our new handheld vacuum cleaner, the SwiftClean X2, has been designed with both performance and convenience in mind. It features a lightweight body of just 1.2 kilograms, making it easy to carry between rooms or even up a flight of stairs. The detachable battery lasts for up to 40 minutes on a full charge and can be swapped out for a spare if you need extended cleaning time. The X2 comes with three nozzle attachments: a crevice tool for tight spaces, a brush head for upholstery, and a standard floor attachment. It also has a washable filter, reducing the need for replacements. Customers purchasing the X2 this month will receive a free wall-mounting bracket, which is ideal for storage and

charging. Please remember to demonstrate all the attachments to customers during your in-store presentations so they can see the product's full range of uses.

4. What is the main topic of the talk?
 5. How long does the battery last on a full charge?
 6. What additional item is being offered for free this month?
-

Questions 7–9

Ladies and gentlemen, we'll be arriving at the Grandville Station in approximately ten minutes. This will be the final stop for passengers traveling on the 4:20 p.m. express service. When we arrive, please remain seated until

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approach the station. On behalf of the crew, I'd like to thank you for choosing Northern Rail and wish you a pleasant evening in Grandville.

7. What is the speaker mainly doing?
 8. Where can passengers collect checked luggage?
 9. How can passengers reach the Blue Line subway?
-

Questions 10–12

Good afternoon, everyone. I'm calling to update you on the renovation schedule for the Riverfront Conference Center. The construction team has completed the new lighting installation in the main hall ahead of schedule, and carpeting will be laid starting this Friday. As a result, the hall will be unavailable

for events between Friday and Tuesday. We've arranged for all affected meetings to be relocated to the East Wing meeting rooms, which have been equipped with the same audio-visual facilities. The café near the main entrance will remain closed during this time due to work on the plumbing system, but the second-floor snack bar will be open from 8 a.m. to 6 p.m. daily. We expect all renovations to be completed by the end of next month, allowing us to host the annual business expo as planned. Please contact the events office if you have any questions or require assistance with rescheduling.

10. What is the purpose of the announcement?
11. When will the main hall be unavailable?
12. Why will the café near the entrance be closed?

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fashion, as well as children's wear. All items marked with a red clearance tag are included in the promotion. Please note that clearance purchases are final and cannot be returned or exchanged. Our store will also be extending its operating hours during the event, opening at 9 a.m. and closing at 10 p.m. to give you more time to browse. Additionally, shoppers who spend over \$100 in a single transaction will receive a free reusable tote bag while supplies last. Don't miss this opportunity to refresh your wardrobe at unbeatable prices.

13. What is being announced?
 14. How long will the event last?
 15. What bonus is offered for spending over \$100?
-

Questions 16–18

This is a reminder for staff that the monthly safety inspection will take place tomorrow at 2 p.m. Our safety officer, Mr. Lewis, will be checking fire extinguishers, emergency exits, and first aid supplies throughout the building. All department managers are asked to ensure that storage areas are tidy and that no items are blocking the emergency exit doors. Employees working on machinery should make sure that all safety guards are in place and that protective eyewear is worn when required. If you have any concerns about equipment or building safety, please report them to your supervisor before the inspection begins. Remember, these checks are part of our ongoing commitment to maintaining a safe workplace for everyone. Your cooperation helps prevent accidents and ensures compliance with safety regulations.

16. What is the main topic of the announcement?

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Welcome to today's travel segment. If you're planning a trip to Lisbon, Portugal, you'll want to make time for both its historic neighborhoods and its scenic coastline. Start by visiting the Alfama district, known for its narrow streets, colorful houses, and traditional Fado music performances. From there, take tram number 28 for a charming ride through the city's most iconic areas. Food lovers should try the famous “pastéis de nata,” a sweet custard tart, available at many local bakeries. If you'd like to escape the city for a day, head to the seaside town of Cascais, just a 40-minute train ride away. You'll find beautiful beaches, waterfront cafes, and a relaxed atmosphere. Whether you're exploring Lisbon's landmarks or enjoying its coastal scenery, you'll discover a blend of history, culture, and leisure that makes it a truly unforgettable destination.

19. What is the main purpose of the talk?
 20. What is tram number 28 known for?
 21. How far is Cascais from Lisbon by train?
-

Questions 22–24

Good evening, residents. This is a reminder from the Maplewood Community Association about this Saturday's neighborhood cleanup. Volunteers will meet at 9 a.m. at the community center, where gloves, garbage bags, and recycling bins will be provided. The focus this time will be on clearing litter from the walking trails and playground areas, as these have seen heavier use over the summer. Please wear comfortable clothing and sturdy shoes, and remember to bring a reusable water bottle. We expect the cleanup to last about three

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22. Who is organizing the event?
 23. What will volunteers clean?
 24. What will be offered after the cleanup?
-

Questions 25–27

Attention passengers: we regret to inform you that Train 742 to Brighton, originally scheduled to depart at 5:15 p.m., will be delayed by approximately 40 minutes due to signal maintenance on the main line. In the meantime, passengers are welcome to wait in the main concourse, where additional seating has been arranged. Complimentary tea and coffee are available at the station café for those holding tickets for Train 742—please show your ticket to

the staff. We understand that delays can be inconvenient, and we appreciate your patience while the maintenance team works to resolve the issue safely. Updated departure information will be announced over the public address system and displayed on the station's electronic boards. Thank you for your understanding, and we'll do our best to get you to your destination as quickly as possible.

25. Where is the train going?
26. How long will the delay be?
27. What can ticket holders receive for free?

Questions 28–30

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seminar area, where industry experts will speak on topics ranging from renewable energy policy to waste reduction strategies. Today's keynote presentation begins at 10:30 a.m. in Hall A, featuring Dr. Leila Chen, a leading researcher in sustainable urban planning. Remember to download the GreenTech Expo mobile app for a full schedule, exhibitor list, and interactive map. Whether you're here to learn, network, or invest, we hope you find this event both inspiring and informative.

28. What is the purpose of the event?
 29. How many companies are participating?
 30. What can be accessed through the mobile app?
-

Answers

1. A
2. A
3. D
4. C
5. B
6. D
7. B
8. D
9. D
10. B
11. C
12. A

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18. C
19. C
20. D
21. A
22. A
23. A
24. C
25. A
26. C
27. A
28. C
29. D
30. B